

GOVERNMENT OF MIZORAM CITIZEN'S CHARTER for

Directorate of Sport & Youth Services Department

For the year 2022

Address : MINECO Khatla Website sys.mizoram.gov.in Date of issue : 5th MAY 2022

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Citizen's Charter of Sport & Youth Services Department

Introduction

Soon after Mizoram became a Union Territory in 1972, the then Education and Social Welfare Department requested Capt. Zolura of Tripura, to come over to Mizoram to help out in the Youth Welfare, Scouts & Guides Cell. In January, 1974 Mr.C.Pahlira's house at Republic Veng was rented and thus started a formal Department.

At that time, Officer and Staff were : Special officer – Capt. Zolura, UDC – Zohmingthanga Miler, LDC – Varthanpuii & Rochhingpuii,Store Keeper – Lalbiaka & Kapliana and Peon - P.Robawiha & Khawma, Field Staff-Field Assistants-Lalruata Sailo, John Lalkaisanga.

From this establishment Mr.H.Ralliana, a good Hockey player was sent to Patiala for Diploma Coaching in Hockey during 1973-74. He was the first NIS Diploma holder in Hockey from the State. He was employed as Field Assistant immediately. Subsequently Mr. P.Vanluia and Mr. R.Buanthanga were sent for the same training in Badminton and Football respectively. Initiatives were taken for the Scouts and Guides, Mr.Biakkunga Sailo and Miss Vanhmingthangi both teachers were deputed as Organisers in 1995.

In the year 1975 - 76 Miss Lalrosangi, Mr. R. Chhawnthuama and Mr. Zoliana Royte were sent to Madras Y.M.C.A. College of Physical Education. In 1976 the Department was shifted to Chawnga Building, Khatla and more posts were created. Mr. Zoliana Royte was appointed as Youth Welfare Officer, Mr. H. Ralliana as Sr. Field Assistant. In 1977 Mr. J.Ropianga Chinzah and Mr. F. Zokima were appointed as Organisers (Sports). In 1979 the designation of Youth Welfare Officer was changed to Physical Education Officer. Captain Zolura special Officer was given the designation of Youth Welfare Officer. Mr. H. Ralliana, Sr. Field Assistant was promoted to Chief Coach. Thus this cell of Youth Welfare and Scouts & Guides was divided into three wings since 1979 as below :-

1. Physical Education Wing

2. Youth Welfare Wing

3. Sports & Coaching

Wing Physical Education Wing :The Physical Education Wing took charge of physical training and School Games within the State. It sends scholars out to others States for training in sports which resulted in lots of Activities in regards to sports. The wing initiated a National Physical Fitness Programme. The motto being 'Fit people, Fit Nation'. This programme included several activities in Athletics. Participants were tested on certain criteria for which 'stars' were awarded which became a selection criteria for recruitment into Police services, Major Raldothuama Colney, BSF in 1981 was deputed as Dy. Director, Physical Education Wing. Later Capt. Zolura took charge in 1993. This Department charge was taken over by Education Department.

Youth Welfare Wing : The Youth Welfare Wing was controlled by the Youth Welfare Officer which catered to the needs of Bharat Scouts & Guides, Adventure Programme, NCC, NSS and YHAI. For these, a training centre was established at Tanhril in 1972, Since, 2003 much initiative have been taken with regards to programme of State and National Level at this centre.

Sports & Coaching Wing : Sports & Coaching Wing looks after coaching and participation in the outside State like Subroto Football, Nehru Hockey. All India School Games, National Women Sports etc.

Directorate is Born : Learning the importance of sports the U.T. Government feels that it was not proper to let sports under a small cell in the Education Department and make arrangement for a separate Department. As such Wg.Cdr. J. Lalhmingliana from the Indian Air Force was appointed as Director, Sports & Youth Services. The followings were the Officers at that time :-

- 1. Director Wg.Cdr.J.Lalhmingliana
- 2. Dy.Director Capt.Zolura
- 3. Physical Edn. Officer Zoliana Royte
- 4. Chief Coach H. Ralliana
- 5. Youth Welfare Officer B.K. Sailo
- 6. Superintendent Zulawma

The Department grew very fast, with the grant-in-aids received from C.S.S. it constructed a number of playgrounds and Indoor Stadia in many parts of the State.

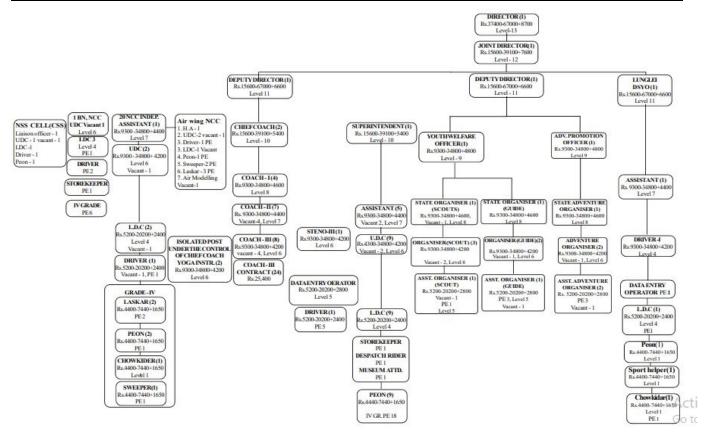
The Department now has its own building located at New Capital Complex funded by North East Council (NEC) at a cost Rs. 1040.20 lakhs which was inaugurated by Hon'ble Minister Pu Robert Romawia Royte, Sports & Youth Services Department on the 16th Jan. 2020.



Photo of Directorate of Sports & Youth Services Building, MINECO, Khatla

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Organizational Chart Directorate & Subordinate Offices



VISION AND MISSION

Vision	:	"Development of youth and sports potential in the state for Nation Building"
Mission	:	1. Provision of better infrastructure and training facilities for excellence in sports including adventure sports and to build up strong and healthy generation
		2. Constructive engagement of youth to impart and promote social values, community service, harmony and team spirit".

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Main service

SI. N O	Services delivered by the department/ office to citizens or other depart- ments/ organisations including nongo- vernmental organisations	Responsible official with designation	Email and Mobile (Phone No.)	Process for delivery of service within the department / office	Documents, if any, required for obtaining the service to be sub-mitted by citizen/ client	Fees, if any, for the service with amoun t
1	2	3	4	5	6	7
1	To impart training and coaching for the following sport discipline 1. Football 2. Basketball 3. Cricket 4. Volley ball 5. Fencing 6. Boxing 7. Hockey 8. Badminton 9. Athletics 10. Judo 11. Taekwondo 12. Archery 13. Wushu 14. Yoga 15. Wrestling 16. Weightlifting 17. Table tennis	H.Vanlalthlang a Chief Coach, Directorate of SYS	Email : vlthlanga@gmail.co m Mobile No: 9612905157	Obtaining approval of Director, SYS	Application, addressed to Director, SYS, written in plain paper with (1) Name of the applicant and his/her signature, (2) Name of Association/ Organisation/Cl ub with detail address (3) Contact number of the appl icant.	Free

1	2	3	4	5	6	7
2	To provide training to Scout & Guides/ Rovers & Ranger/Cub & Bulbul	Lalngilneia Colney, Youth Welfare Officer, Directorate of SYS	Email : lalngilneiacoln ey7@gmail.co m Mobile No : 9436353411	Obtainin g approval of Director, SYS	Application, addressed to Director, SYS, written in plain paper with (1) Name of the applicant and his/her signature, (2) Name of School/ College/Univer sity with detail address (3) Contact number of the applicant.	Free
3	To provide training to Cub master, Flock leader, Guides Captain, Scout master, Rover leader, Ranger leader	Lalngilneia Colney, Youth Welfare Officer, Directorate of SYS	Email : lalngilneiacoln ey7@gmail.co m Mobile No : 9436353411	Obtainin g approval of Director, SYS	Nil, (invitation letter for training is to be issued by Directorate of SYS)	Free
4	To impart training to adventure club established by local body/NGOs/ School/ College/ University etc.	Vanlalruata, Adventure Promotion Officer, Directorate of SYS	Email : Ruatavanlal17 @gmail.com Mobile no: 9436152085	Obtainin g approval of Director, SYS	Application, addressed to Director, SYS, written in plain paper with (1) Name of the applicant and his/her signature, (2) Name of School/ College/Univer sity with detailaddress (3) Contact number of the applicant.	Free

1	2	3	4	5	6	7
5	To impart Football training at Regional Sport Training Centre (RSTC),Saidan,Kolasib	KLalthlengliana DSYO, Kolasib SYS Department	Email : <u>thlengliana123</u> <u>09@gmail.com</u> Mobile : 8787579645	Obtainin g approval of Director, SYS	Application in a prescribed form	Free
6	To impart Hockey training at Boys Hockey Academy, Kawnpui	KLalthlengliana DSYO, Kolasib SYS Department	Email : <u>thlengliana123</u> <u>09@gmail.com</u> Mobile : 8787579645	Obtainin g approval of Director, SYS	Application in a prescribed form	Free
7	To allot RG Stadium to various stakeholders	HVanlalthlanga Chief Coach, Directorate of SYS	Email : <u>vlthlanga@gm</u> <u>ail.com</u> Mobile No: 9612905157	Obtainin g approval of Director, SYS	Application , addressed to Director, SYS, written in plain paper with (1) Name of the applicant and his/her signature, (2) Name of Association/ Organisation/c lub with detail address (3) Contact number of the applicant.	User / hiring charges are fixed which may be seen at annexur e –I.

1	2	3	4	5	6	7
8	To allot State training Centre, Luangmual Aizawl to various stakeholders for training /conference/Seminar etc.	H.Vanlalthlanga Chief Coach, Directorate of SYS	Email : vlthlanga@gm ail.com Mobile No: 9612905157	Obtainin g approval of Director, SYS	Application , addressed to Director, SYS, written in plain paper with (1) Name of the applicant and his/her signature, (2) Name of Association/ Organisation/c lub with detail address (3) Contact number of the applicant.	Rs. 1000/- per Day
9	To allot State Training Centre, Tanhril, Aizawl to various stakeholders for training /confer- ence/Seminar etc.	Lalngilneia Colney, Youth Welfare Officer, Directorate	Email : lalngilneiacoln ey7@gmail.co m Mobile No : 9436353411	Obtainin g approval of Director, SYS	Application , addressed to Director, SYS, written in plain paper with (1) Name of the applicant and his/her signature, (2) Name of Association/ Organisation/c lub with detail address (3) Contact number of the applicant.	Rs. 1000 per day

1	2	3	4	5	6	7
10	To allot Youth Hostel Association of India (YHAI), Luangmual, Aizawl to various stakeholders for training /confer- ence/Seminar etc.	Vanlalrova, Dy Director, SYS Department	Email : <u>roteamapuia@</u> <u>gmail.com</u> Mobile : 9436146135	Obtainin g approval of Director, SYS	Application , addressed to Director, SYS, written in plain paper with (1) Name of the applicant and his/her signature, (2) Name of Association/ Organisation/c lub with detail address (3) Contact number of the applicant.	Rs. 3000 per day
11	To enroll students as National Service Scheme (NSS) Volunteer	Dr Zirlianngura State NSS Officer	Mobile No. : 9436156330 Email : zirata@rediff mail.com	Enrolmen t drive is conducte d in the school/co llege/ universit y in associati on with authority in the school/co llege/ universit y	Application in a prescribed form.	Free

-

1	2	3	4	5	6	7
12	To enroll students as	1.Col	Email :	Enrolmen	Application in	Free
	National Cadet Corps	Saurabh Sareen	<u>nccmizoram@</u>	t drive is	a prescribed	
	(NCC)	Commanding	<u>yahoo.com</u>	conducte	form.	
		Officer	Phone :	d in the		
		20 Mizoram Bn	2334767	school/co		
		NCC		llege/		
				uni-		
		2.Sqn Ldr MK	Email :	versity in		
		Singh	mizoairsqn@g	associati		
		Commanding	mail.com	on with		
		Officer	Phone :	authority		
		1 Mizo Air Sqn	3562960	in the		
		NCC		school/co		
		3.Col AS	Email -	llege/ universit		
		Randhawa	1mizobnncc@			
		Commanding	gmail.com	У		
		Officer	Chami No -			
		1 Mizo Bn NCC	9862363008			
13	Distribution of	Vanlalrova, Dy	Email :	1.Examin	Application in	Free
	Incentive Cash Award	Director, SYS	roteamapuia@	a-tion of	a prescribed	
		Department	gmail.com	the	form	
	Note : Amount of	•	Mobile :	applicatio		
	Incentive Cash Award		9436146135	n		
	may be seen at			2.Obtain-		
	annexure- II			ing		
				appro-val		
				of		
				Director,		
				SYS		
				1.Obtain-		
				ing .		
				appro-val		
				of		
				Secretary		
				, SYS		
				2.Obtaini		
				ng approval		
				of		
				Finance		
				Depart-		
				ment		
				ment		

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SERVICE DELIVERY STANDARD

SI.No	Services delivered by the office to citizens or other offices/ organisations including non-governmental organisations	Stipulated time limit for delivery of service (days/weeks/months)	Remarks, if any
1	2	3	4
1	To impart training and coaching for the following sport discipline 1. Football 2. Basketball 3. Cricket 4. Volley ball 5. Fencing 6. Boxing 7. Hockey 8. Badminton 9. Athletics 10. Judo 11. Taekwondo 12. Archery 13. Wushu 14. Yoga 15. Wrestling 16. Weightlifting 17. Table tennis	3 days (ie. File process for obtaining approval or disapproval of Director, SYS will be finalized within 3 days)	(Duration of Training Course) 1. 2 to 4 weeks course for all discipline in normal coaching 2. 2 to 3 months course for Residential Coaching for preparation of National and important Tourna-ment outside Mizoram.

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2	To provide training to Scout &	3 days	(Duration of Training
-	Guides/Rovers & Ranger/Cub & Bulbul	(ie. File process for obtaining	Course)
		approval or disapproval of	,
		Director, SYS will be finalized	<u>Training &</u>
		within 3 days)	Testing Camp
			1. Tritya Charan (
			for Cub) (5 days)
			2. Chaturtha Charan
			(for Cub) (5 days)
			3. Rajat Pank (for
			Bulbul) (5 days)
			4. Suvarna Pank (for
			bulbul) (5 days)
			5. Tritya Sopan (for
			Scout) (5 days)
			6. Rajya Puraskar
			(for Scout) (5
			days)
			7. Tritya Sopan (for
			Guide) (5 days)
			8. Rajya Puraskar (for Guide) (5
			days)
			9. Nipun (for Rover)
			(5 days)
			10. Rajya Purasker
			(for Rover) (5 days)
			11. Nipun (for
			Ranger) (5 days)
			12. Rajya Purasker
			(for Ranger) (5
			days)
			, ,

1	2	3	4
1 3	2 To provide training to Cub master, Flock leader, Guides Captain, Scout master, Rover leader, Ranger leader	3 days (ie. File process for obtaining approval or disapproval of Director, SYS will be finalized within 3 days)	 (Duration of Training Course) 1. Basic Course for Cub master ,Scout master, Rover leader, Flock leader, Guide captain, Ranger leader (7 days) 2. Advance Course for Cub master, Scout master, Rover leader, Flock leader, Guide captain, Ranger leader (7 days) 3. Refresher Course for Cub master ,Scout master, Rover leader, Flock leader, Guide captain, Ranger leader, Flock leader, Rover leader, Flock leader, Guide captain,
			for Cub master ,Scout master, Rover leader, Flock leader,
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1	2	3	4
4	To impart training to adventure club	3 days	(Duration of Training
	established by local body/NGOs/	(ie. File process for obtaining	Course)
	School/ College/ University etc.	approval or disapproval of	
		Director, SYS will be	1. Adventure
		finalized within 3 days)	Course(15days)
			2. Basic Adventure
			Camp
			(6 days)
			3. Outdoor leadership
			Train-ing (14 days)
			4. Rafting and
			canoeing Course
			(10 days) 5. Rescue Course
			(Alpine system) (6 days)
			6. Rescue Course
			(Search & Rescue)
			(6 days)
			7. Caving Exploration
			or Caving
			(duration depends
			on difficulty and
			distance from
			centre)
			8. Trekking (4 days or
			depending on
			distance to cover)
			9. Rafting Expedition (
			6 days or
			depending on
			distance to cover)
			10.Visiting Historical
			Places inside Mizoram
			(4 to 6 days)
5	To impart Football training at Regional	(Duration of Training Course)	Selection is to be
	Sport Training Centre (RSTC), Saidan,		conducted at RG
	Kolasib	As per Academy Session	Stadium
6	To impart Hockey training at Boys	(Duration of Training Course)	Selection is to be
	Hockey Academy, Kawnpui	, , , , , , , , , , , , , , , , , , ,	conducted at RG
		As per Academy Session	Stadium

1	2	3	4
7	Z To allot RG Stadium to various stakeholders	3 3 days (ie. File process for obtaining approval or disapproval of Director, SYS will be finalized within 3 days)	4 Allotment shall be made on the basis of first come first serve. Provided that, any event organized by the government shall prevail over allotment given to other stakeholders, if the
			date and time clash with each other.
8	To allot State training Centre, Luangmual Aizawl to various stakeholders for training /conference/Seminar etc.	3 days (ie. File process for obtaining approval or disapproval of Director, SYS will be finalized within 3 days)	-do-
9	To allot State Training Centre, Tanhril, Aizawl to various stakeholders for training /conference/Seminar etc.	3 days (ie. File process for obtaining approval or disapproval of Director, SYS will be finalized within 3 days)	-do-
10	To allot Youth Hostel Association of India (YHAI), Luangmual, Aizawl to various stakeholders for training /confer-ence/Seminar etc.	3 days (ie. File process for obtaining approval or disapproval of Director, SYS will be finalized within 3 days)	-do-
11	To enroll students as National Service Scheme (NSS) Volunteer	(Duration of enrolment) 2 days for each institution	Time taken for enrolment may be more or less depending upon the number of student
12	To enroll students as National Cadet Corps (NCC)	(Duration of enrolment) 2 days for each institution	- do-
13	Distribution of Incentive Cash Award	((Duration of file process) 2 months subject to release	
		of fund by the Government.	

CITIZEN'S CHARTER FOR OF SPORT & YOUTH SERVICES DEPARTMENT 2022

GRIEVANCE REDRESS MECHANISM

Website address to lodge grievance pgportal.gov.in

SI. No.	Name of the responsible officer to handle public grievance in the office	Contact number	Email	Timelimitforredressofgrievances
1	2	3	4	5
1	K.Lahmangaihzuala, Joint Director,SYS Department	9436190344	kmazuala69@gmail.com	2 weeks

LIST OF STAKE HOLDER/CLIENTS

SI.No	Stakeholders/Clients
1	2
1	Sportsmen
2	Sport Association
3	NGOs
4	Students of school, College and University
5	Teacher of school , College and University
6	Adventure club
7	General public
8	Religious organization
9	Local Council/ Village council
10	School Education Department
11	Higher & Technical Education Department
13	Mizoram University

EXPECTATIONS OF THE DEPARTMENT/OFFICE FROM CITIZENS/SERVICE RECIPIENTS

SI.No	Expectation of the department/office from citizens/service					
1	2					
1	Prescribed form may be used, if insisted					
2	Name of applicant with detail address and contact number are required in every application					
3	Recommendation of concerned association in respect of incentive cash award					
4	Time lines stipulated, if any ,for completion of formalities for the service delivery are to be adhered to					
5	Copy of Ranking Certificate issued by the authority of the sport event may be attached in the application for Incentive Cash Award.					
6						

Annexure-I

Hiring/User charge of RG

1	SI Category of user(s)	Practice Sessions (during tournaments /competitions only) (Rate per hour per morning)	Competitions /Tournaments WITHOUT ticket sales (Rate per day)	Competitions /Tournaments WITH ticket sales (Rate per day)	Use of floodlights (Rate per hour per night)
1	2	3	4	5	6
1	Educational Institutions	Rs. 300.00	Rs. 5000.00	Rs.13000.00	Rs. 7500.00
2.	Government Departments	Rs. 300.00	Rs. 5000.00	Rs.13000.00	Rs. 7500.00
3.	Sports Bodies / Recognized Sports Clubs / Associations	Rs. 300.00	Rs. 5000.00	Rs.13000.00	Rs. 7500.00
ŧ.	Others	Rs. 300.00	Rs. 5000.00	Rs.13000.00	Rs. 7500.00

(B). Residential Training/Clinic/Coaching Camp:

Bed C (per person p	harges Der day-night)	Kitchen and Diatan	
For Trainees	For Officials	Kitchen and Dining Roon (per day)	
Rs. 150.00	Rs. 250.00		
Note:	13. 230.00	Rs. 400.00	

Track – Rs. 300 per hour

Security of Rs. 10,000 (ten thousand) is to be deposited by all users.

Annexure –II

Amount of incentive cash award

INTERNATIONAL CHAMPIONSHIP (INDIVIDUAL)

The amount of the Incentive Cash Award to be are as mentioned below :-

S/No	Event	Rank	Senior	Junior	Sub-Junior
	Olympic Games	G	Rs. 20,00,000/-	-	-
1		S	Rs. 15,00,000/-	-	-
		В	Rs. 10,00,000/-	-	-
		G	Rs. 8,00,000/-	Rs. 3,00,000/-	
2	World Championship	S	Rs. 4,00,000/-	Rs. 2,00,000/-	
	at a start and a start	В	Rs. 2,00,000/-	Rs. 1,00,000/-	
	1: 0 1	G	Rs. 8,00,000/-		
3	Asian Games/ Common Wealth Games	S	Rs. 4,00,000/-	10 A	-
	Common weater Games	В	Rs. 2,00,000/-	3 . 	
4		G	Rs. 2,00,000/-	Rs. 1,00,000/-	
4	Asian Championship	S	Rs. 1,00,000/-	Rs. 80,000/-	-
		В	Rs. 60,000/-	Rs. 40,000/-	-
	NAT	IONAL	GAMES (INDIV	IDUAL)	
S/No	Event	Rank	Senior	Junior	Sub-Junior
	20	G	Rs. 3,00,000/-	-	-
1	National Games	S	Rs. 2,00,000/-	-	-
		В	Rs. 1,00,000/-	-	-
	National Championship (Org. by Respective Federation affiliated to IOA recognized by GOI)	G	Rs. 30,000/-	Rs. 10,000/-	Rs. 5,000/-
2		S	Rs. 20,000/-	Rs. 8,000/-	Rs. 4,000/-
2		в	Rs. 10,000/-	Rs. 7,000/-	Rs. 3,000/-
	Second and the second s	G	Rs. 5,000/-		-
3	All India Women Sports	S	Rs. 3,000/-	-	-
	Festival	В	Rs. 2,000/-	-	-
		G	Rs. 5,000/-	-	-
4	All India Rural Sports	S	Rs. 3,000/-	-	-
	Meet	В	Rs. 2,000/-	-	-
	NE Contraction	G	Rs. 5,000/-	-	-
5	N.E. Sports Festival/ N.E. Competition	S	Rs. 3,000/-	-	-
		В	Rs. 2,000/-	-	-

S/No	Event	Rank	Senior	Junior	Sub-Junior
1	Olympic Games	G	Rs. 10,00,000/-	-	-
		S	Rs. 8,00,000/-	-	-
		B	Rs. 6,00,000/-	-	-
	World Championship/ World Cup	G	Rs. 4,00,000/-	-	-
2		S	Rs. 3,00,000/-	-	-
		B	Rs. 1,00,000/-	-	-
0	Asian Games/ Common Wealth Games	G	Rs. 2,00,000/-	-	-
3		S	Rs. 1,00,000/-	-	-
		B	Rs. 70,000/-	-	-
		G	Rs. 1,00,000/-	Rs. 50,000/-	-
4	Asian Championship	S	Rs. 50,000/-	Rs. 30,000/-	-
		B	Rs. 30,000/-	Rs. 20,000/-	-

TEAM (EVENTS) In International team events each Team shall be awarded as follows :

NATIONAL

S/No	Event	Rank	Senior	Junior	Sub-Junior
1	National Games	G	Rs. 30,000/-	-	-
		S	Rs. 20,000/-	-	-
		B	Rs. 10,000/-	-	-
	National Championship	G	Rs. 20,000/-	Rs. 9,000/-	Rs. 5,000/-
2		S	Rs. 10,000/-	Rs. 7,000/-	Rs. 3,000/-
		В	Rs. 9,000/-	Rs. 5,000/-	Rs. 2,000/-
	All India Women Sports Festival/All India Rural Sports	G	Rs. 5,000/-	-	-
3		S	Rs. 3,000/-	-	-
		В	Rs. 2,000/-		-
	N.E. Sports Festival/ Competition	G	Rs. 5,000/-		-
4		S	Rs. 3,000/-	-	-
		B	Rs. 2,000/-	-	-